

# Initial Response to Critical Incidents

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## DVD-ROM Video

Multimedia I.D. Number: **261**

CPT Hours: 2

DVD Shipping Date: 10/03/14

A critical incident can happen at any time and any place. It is law enforcement's response to that incident that makes the difference.

Designed to help peace officers more effectively deal with critical incidents, this program covers a wide range of situations-- from single peace officer incidents to large-scale mass events. The training focuses on first responders and the physiological, psychological, perceptual, and cognitive issues faced when responding to critical incidents and high levels of stress.

The video also highlights the Incident Command System (ICS) and demonstrates how first responders play a key role in starting the process and setting the tone for the response.

Segments include:

- Overview
- Human Factors for Responders and Self-Regulation
- Situational Awareness
- Sense-Making
- Scene Assessment and Prioritization
- Command on the Edge of Chaos

The DVD-ROM video program offers two viewing modes and printable instructor and trainee documents:

### Facilitated Group Course

Each segment features a short introduction, followed by scenarios with related questions and activities to assist in facilitating a group discussion. The facilitator has the option to play subject matter expert comments after the discussion to re-emphasize a training point or to ensure all topics are covered. A "Facilitator Guide" document (PDF) is included on the DVD-ROM for printout from a computer.

### Informational/Individual Viewing

This viewing mode allows an individual trainee or a small group of trainees to view the training video without formal (classroom) facilitation by an instructor. Features the same scenarios and questions or activities as the "Facilitated Group Course" track. Individual viewers may view sample group discussions, followed by comments from subject matter experts that reiterate and reinforce the teaching points. A "Student Workbook" document (PDF) is included on the DVD-ROM for printout from a computer.

Additional "how to" instructions for facilitation and obtaining CPT credit are included on the main menu of the video.



## Video Program Guide

California Commission on Peace Officer Standards and Training