

SUMMARY OF POST PUBLIC SAFETY DISPATCHER SELECTION STANDARDS

PUBLIC SAFETY DISPATCHERS (replacing Regulation 1018(c), Procedure C-1)

General Requirements (9056)

The changes in general selection dispatcher requirements mirrors those for peace officers – see changes for 9050.

Exceptions (9056)(c)

- **Reinstated dispatchers** are exempt from POST selection requirements; however the department must submit a NOAT to POST, and fingerprints to DOJ and FBI.

Verbal, Reasoning, Memory, and Perceptual Abilities (9057)

- **Verbal, reasoning, memory and perceptual ability test scores are transportable** across agencies and have **no shelf life**.
- **The agency establishes own cut score** or other **acceptable demonstration of verbal, reasoning, memory and perceptual ability**.

Background Investigation (9059)

The changes to the dispatcher background investigation standards are primarily intended to align these standards with those of peace officers (Regulation 9053), consistent with the current standard of practice. Several currently “recommended” dispatcher areas of investigation would be required, including:

- **Employment Eligibility:** Citizenship or permanent resident alien (as required of all U.S. employees)
- **Education Verification:** no minimum requirement (can be used to verify the accuracy of what is reported on the PHS and as a measure of several POST background dimensions – e.g., learning ability)
- **Employment History Checks:** self-explanatory
- **Relatives/Personal Reference Checks:** self-explanatory
- **Dissolution of Marriage Check:** for the same reasons as peace officer requirement
- **Military History:** for the same reasons as peace officer requirement
- **Credit Records Check:** as important for dispatchers as peace officers, since they have access to CLETS

Medical Evaluation (9060)

- **The evaluation** must be conducted by a **licensed physician** or a **licensed health care professional** under supervision of a licensed physician.
- **The evaluation** must be conducted on behalf of the department.
- **Local agencies** are responsible for **developing medical screening procedures and criteria based** on their dispatchers' **duties, demands, and working conditions**.
- **Agencies** must **communicate the duties, demands, and working conditions to the physician**.
- **Results** of medical examination are **valid for one year**.
- Physicians must **request information from treating physicians** or **other relevant health professionals**, if warranted and obtainable.
- **Medical history information** must be collected from the candidate using the POST Medical History Statement (2-264) or alternative form.
- **The determination** of the **candidate's medical suitability must be made by the physician and reported to the department** using the POST Medical Examination Report (2-265) or alternative form.
- The **physician may report additional information** beyond the suitability determination as necessary and appropriate.
- **Second-opinion rights** of medically-rejected candidates per CCR 7294. POST requirement that **agencies provide relevant job information** to candidates' second opinion evaluators, upon request. Ultimate manner of **resolving differences rests with the hiring agency**.